



[ALTUS SENSА]

Technology Services & Solutions.

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Standard Services

- Operating System – Installation, Upgrade and Downgrade.
- Online Banking & Computer Security.
- Computer Check-up – remove viruses, spyware, start up issues.
- Driver, Program and Hardware installation and configuration.
- File/Data Backup and Storage.
- Hardware cleaning, care and maintenance e.g., computers, laptops and netbooks, printers and peripherals.
- Computer/Laptop Recommendation.
- Computer, Laptop and Netbook repairs and upgrades.
- Peripheral repairs e.g. External Hard Drives, Printers, Keyboards and Mice etc.
- Hardware testing, troubleshooting and diagnosis.
- Hardware and Software recommendation.
- Custom built computers
- E-mail Support - Backup, Recovery and Security e.g., for Microsoft Outlook. E-mail and signature setup.
- Onsite support.
- Business and Personal Websites – Building, Maintenance, Optimisation and Upgrades.
- Custom built Website CMS (Content Management Systems).
- Logo Design.
- Web Hosting Solutions.
- Security.

Special Services

- Data/File recovery from faulty Laptops, Computers and Netbooks.
- Data/File recovery from faulty media e.g., cameras, memory cards, cd, dvds.
- Data/File recovery from faulty storage e.g., memory sticks and external hard drives.
- Disaster recovery solutions.
- Parental Control installation and tutorial.
- Wireless and Home network installation and support.
- Broadband installation and support.
- Network security and cabling.
- Maintenance contracts.
- Consultation, advice and sourcing.
- Emergency or Evening call out/repairs.
- Security setup and program installation.
- Password retrieval (only for computer owner if forgotten).
- Text/PDF document services.
- Training and Tutorials.

Certified and Experienced I.T. Technician and Web Designers. Apple Macintosh and Windows OS/Hardware supported.

To ask about a service or if a service you require is not listed, please call, text or leave a message on [07904 183 814](tel:+447904183814), E-mail us at mysupport@altussensa.com, or visit us at www.altussensa.com for a more detailed services list.